



**Central Engineering**  
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March 1, 2011

To: Bill Parish, Rhino of Florida

Since we have installed the Rhino Wet Waste Filtration System in our six Rosen Hotels & Resort properties we have eliminated nearly all problems associated with our grease traps and drain lines, we have even tested not having traps serviced as often and everything seems to be working fine.

At our monthly engineering meeting where each property is represented by the Chief Engineer and Engineering Manager Reports are favorable. We find that the weekly checklist is useful in determining the amounts of solids we are removing from each property.

The benefit extends to savings as we have seen by falling below the allowed percentage of BOD's and TSS's within the Orange County Surcharge Program. Since being installed we have come in under each quarter resulting in thousands of dollars in savings.

We find the Rhino System to be a simple, inexpensive, and effective way to manage our grease program and improve on our Green efforts here at Rosen Hotels & Resorts.

Thank you for everything and all your support you have given us this last year!

  
DeeDee Baggitt  
Director of Engineering & Facilities  
Rosen Hotels & Resorts  
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Quality Inn International 7600 International Drive Orlando, FL 32819 407-996-1600 Fax: 407-996-5328	Rodeway Inn International 6327 International Dr. Orlando, FL 32819 407-996-4444 Fax: 407-996-5806	Quality Inn Plaza 9000 International Dr. Orlando, FL 32819 407-996-8585 Fax: 407-996-6839	Comfort Inn L.B.V. 8442 Palm Parkway Lake Buena Vista, FL 32836 407-996-7300 Fax: 407-996-7301	The Rosen Plaza 9700 International Dr. Orlando, FL 32819 407-996-9700 Fax: 407-996-9111	The Rosen Centre 9840 International Dr. Orlando, FL 32819 407-996-9840 Fax: 407-996-2659
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